



[Click Here to Report Your Issue](#)

To report a technical issue to the Abingdon Information Technologies Department:

*From the Abingdon.com website, click on the button in the left-side column that says "Tech Support", and you will be directed to the Bridge Trak login screen.*

*If you are a new user (first time),*

*Click "Register"*

*Complete the form to which you will be directed.*

*Once registered, or for registered users,*

*Enter your username and password and click "Submit".*

*To report an issue,*

*Click on the menu in the upper-left corner that says*

*"Issues" and select the option*

*"Submit New Issue".*

*Your issue number is given automatically and your customer name is entered by default as you are logged in.*

*In the "Summary" text box, enter the details of your issue. **BE AS SPECIFIC AS POSSIBLE WHEN REPORTING AN ISSUE.***

*When you have completed the summary of your issue,*

*Click "Save" and the issue will be sent to us.*

*Expect to receive a phone call or email from one of the I.T. staff as soon as we are able to address your issue.*

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